



[Box_Content]

Email and SMS Templates

Editing content and what box content displays

EMAIL	
[[professional_first_last_name]]	Your first and last name
[[professional_first_name]]	Just your first name
[[app_name]]	The Heating App
[[scheduled_rescheduled]]	Either the scheduled appointment time or the rescheduled time if you have rescheduled
[[date]]	The appointment date
[[time]]	Arrival time will be displayed depending upon how you have set Arrival time. The appointment start time Between start time and start time +1 hour In the Morning or Afternoon
[[end_date]]	Appointment finish date. Will only show if appointment is for more than one day
[[end_time]]	Appointment finish time. Will only show if appointment is for more than one day
[[assets]]	Locations you are attending
[[invoice+number]]	Automatically generated invoice number
[[invoice_date]]	Invoice date
[[pdf_link]]	A link to the pdf of your invoice
[[quote_number]]	Quote number
[[quote_date]]	Quote date
SMS	
[[contact_first_name]]	You customers first name
[[professionals_full_name]]	Your first name and last name
[[address]]	The address you are visiting
[[professional_mobile]]	Your mobile or business contact number set up in general settings
[[url]]	Link so that your customer can confirm appointment